



Delivery conditions

We repair all aggregates on exchange and pre pay base only.

DO YOU WANT TO SAVE MONEY?

Please read carefully our delivery conditions and follow exactly the packing, declaration and shipment advice.

You can prevent troubles and save shipment costs and custom taxes.

Procedure:

Step 1

1. Read carefully all our information's.
2. If something is not clear, feel free to call us or send E-Mail. Our technical staff will help you efficiently.

Step 2

You want to use our service

3. Remove al liquid' s from the defect aggregate and clean it well.
4. Close al threaded adapters with fittings.
5. Pack the aggregate in a suitable packing material.

Keep in mind: Every additional kilo increase the mailing costs. Stay **below 33 kilos** gross weight. Plastic boxes as shown on the picture below are suitable and will be returned with the repaired aggregate. Carton boxes are usually not strong enough.





Step 3 Transport documents

6. For mail your packet you have to make an export declaration. We have prepared for you the form "Pro forma Invoice". Fill out this form. You need 3 copies.

Important:

- Don't include these forms in the packet. Just give them together with the packet to your forwarding agent or mail office.
- Keep the declared value for defect aggregates low. For example a transferbox approx. 200.00 CHF and a servo steering unit 50.00 CHF converted in your local currency.

Step 4 We analyze the defect

7. As soon your defect aggregate arrive in our workshop one of our experts will disassemble the unit and analyze the defect.
8. Depending on the result's we tender you an offer.
9. You can freely decide if you want to have your aggregate repaired or not.

Step 5 Mode of payment

10. If you accept our quotation you have to make a remittance for the payable amount on our bank account.

Raiffeisenbank Cham (CHF)

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- Policy:
 - **We repair on pre paid base only.**
 - **We don't accept checks and credit cards.**
- **We don't accept any deductions.**

Step 6

11. As soon your payment is on our bank account we will deliver you the repaired aggregate immediately.